# **Crumbs of Control: Ethics, Technologies &** Impact of Invasive Cookie Tracking

**ROWENNA FIELDING** 





### **STEF ELLIOTT**

### DATA/TECH ETHICS



### "don't be a git"

negligent reckless exploitative malicious anti-social

### DATA/TECH ETHICS





### **OVERVIEW**

### FACEBOOK ALLOWED ADVERTISERS TO TARGET USERS INTERESTED IN "WHITE **GENOCIDE" — EVEN IN WAKE OF PITTSBURGH MASSACRE**



Catholic group spent millions on app data that tracked gay priests

Black Hat Europe: Mental health websites are leaking user data

**Radicalization pipelines: How** targeted advertising on social media drives people to extremes

**How Targeted Ads and Dynamic** Pricing Can **Perpetuate Bias** 



84% of period tracker apps share data with third parties

### Gambling addicts searching on Google for help bombarded with ads for online casinos

### **Amnesty report finds Facebook amplified hate** ahead of Rohingya massacre in Myanmar

The advertising industry is fuelling climate disaster, and it's getting away with it

# LOOK AFTER YOUR BROOM



# ADULTSONLY



NO CHILDRENS 17 & UNDER

### Sequences of Graphic Bloody Violence, Sexuality, Nudity and Some Explicit Language Including Sexual Swear Words



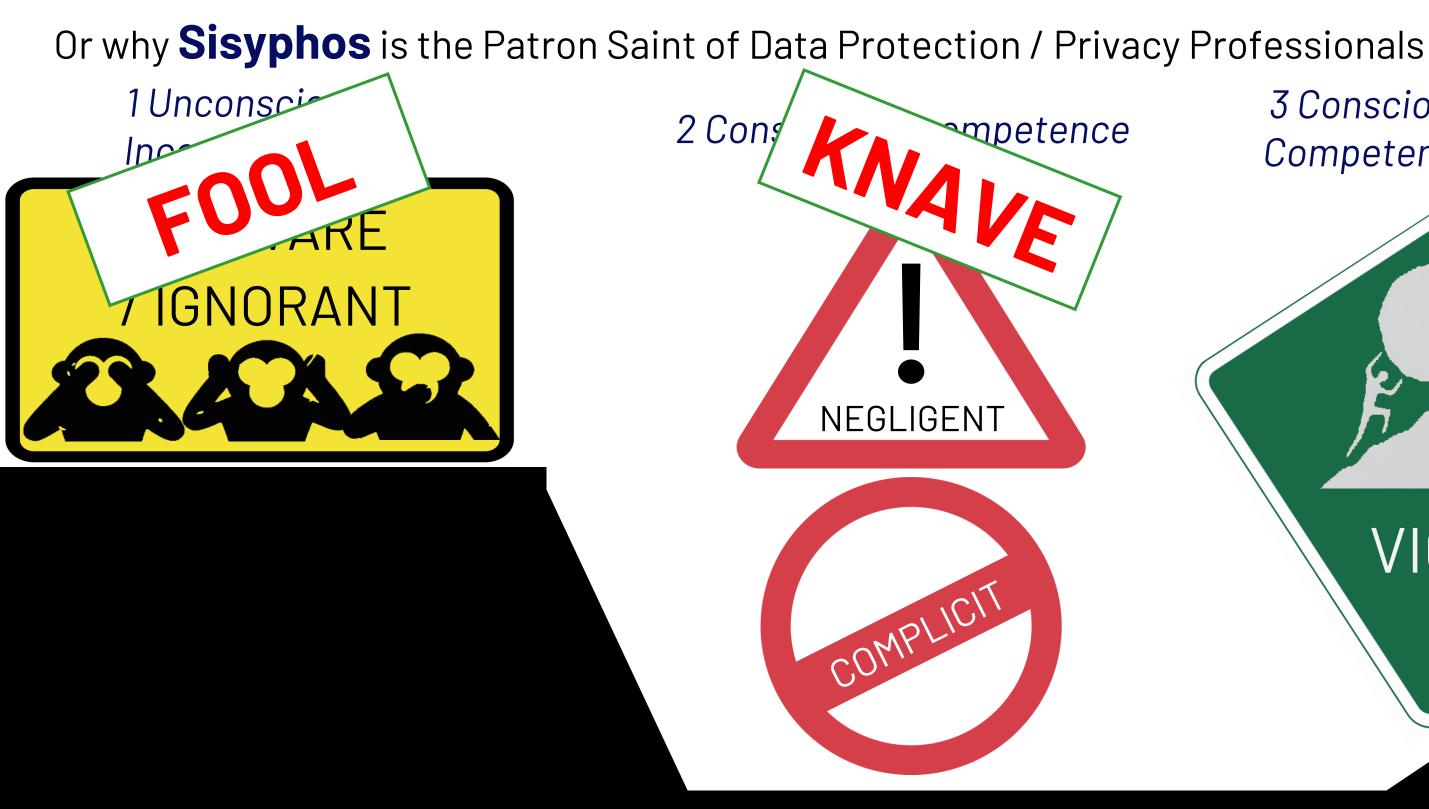
WHY?

cookie is a small file of letters d numbers that is downloaded to your computer when you visit a website.

A small file of letters and numbers that is ....

# The Grey Area!

### "THREE STAGES OF COMPLIANCE"



### **ATTENTION!**



## 3 Conscious Competence

### VIGILENT

### **DIRECTION!**

### COOKIES, COOKIES, COOKEYS ?

#### We're here if you need us. Call 116 123

We use cookies. Some are necessary to make our website work and others are optional, allowing us to understand how people use the website and to make sure content and ads are relevant. Some of these optional cookies use your data for the personalisation of ads and may be used for personalised and non-personalised advertising. Cookies are stored on your device and are placed by us and trusted partners. Find out more in our **cookie policy**.

Accept cookies

Cookies settings

Manage Cookie Consent

To provide the best experiences, we use technologies like cookies to store and/or access device information. Consenting to these technologies will allow us to process data such as browsing behavior or unique IDs on this site. Not consenting or withdrawing consent, may adversely affect certain features and functions.

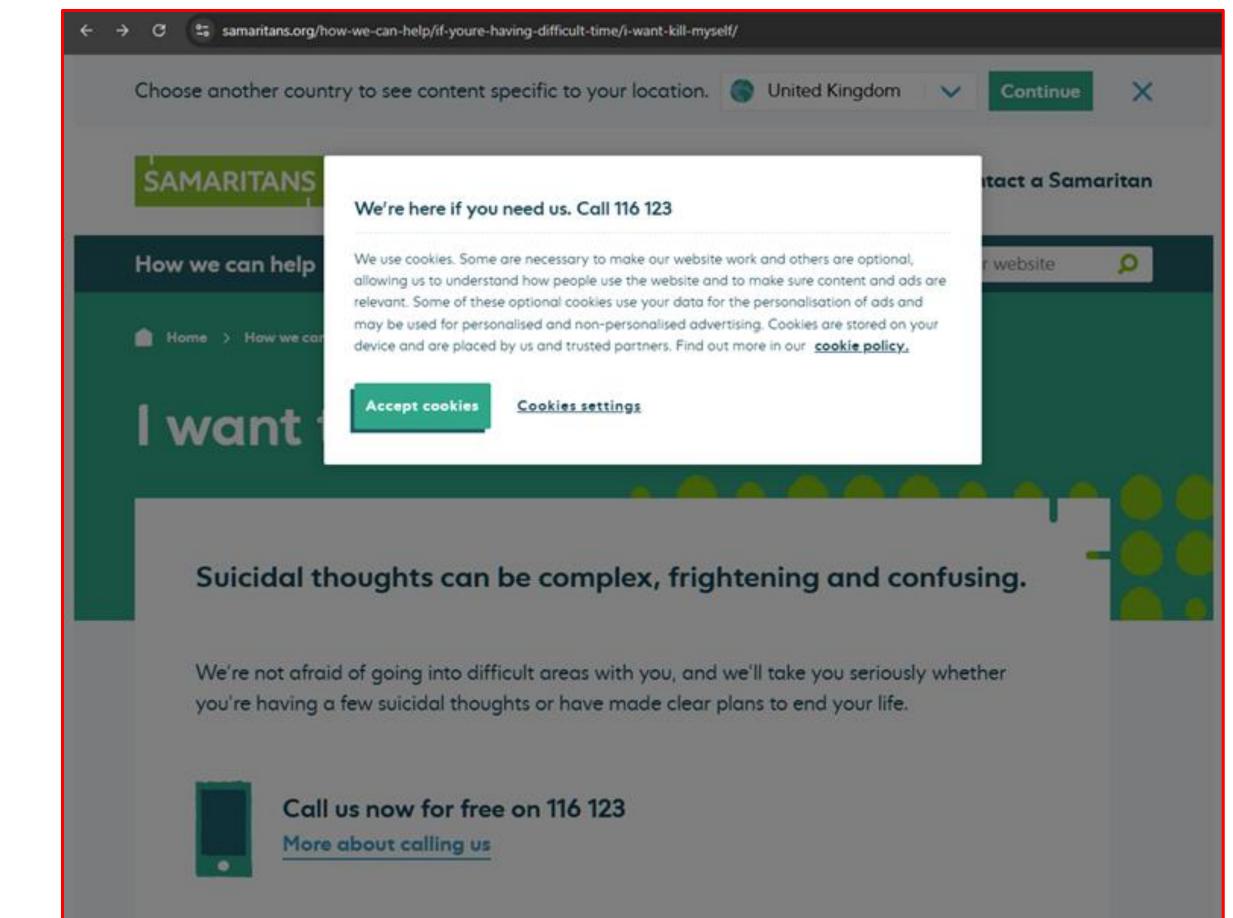
Acceptable Use Policy | Cookie Policy | Privacy Policy | Terms of Use

Accept





#### View preferences



#### I want to die. How will talking help me?

We're experienced in listening to people with suicidal thoughts, feelings and plans and are here to support you:



# ELD<sup>©</sup>RAD<sup>©</sup>

# ... We're Quackers!



## ELD<sup>©</sup>RAD<sup>©</sup>

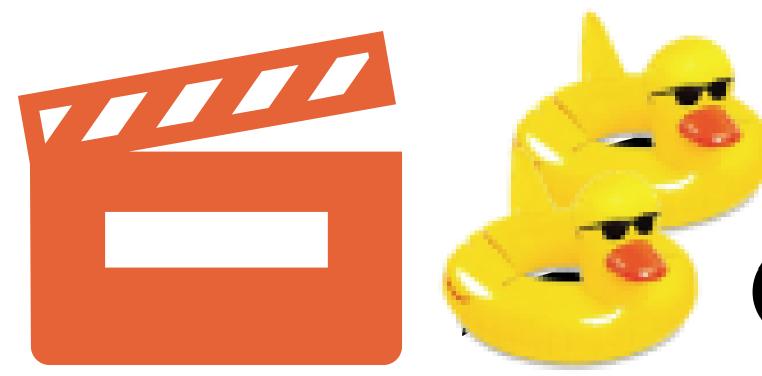
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### ELD ORAD TAG / PIXEL : DATA COLLECTION



# Webhook



### **ELDORADO** TAG / PIXEL : DATA COLLECTION - BASICS

- **YOU** add Tag to your website.
- Web site visitor interacts with **YOUR** website / Page with Tag/Pixel on.



- observed doing a certain thing (events)
- Defined by YOU
- on YOUR website

- provided by **ELD PRAD**
- Deployed by YOU
- and Configured by YOU
- on YOUR website





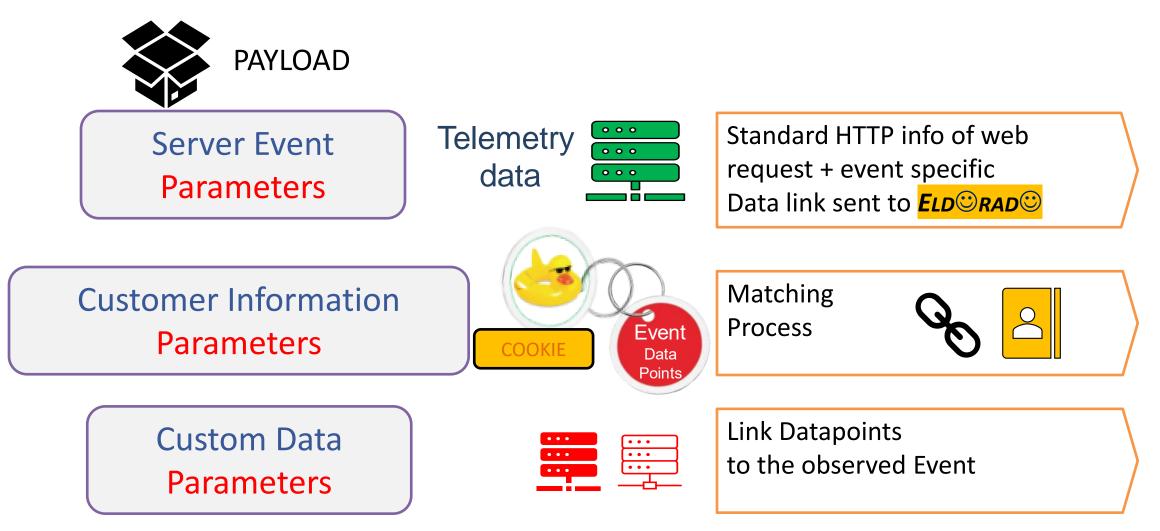
### Webhook

### Purposes agreed by **YOU** for Processing by **ELD RAD**

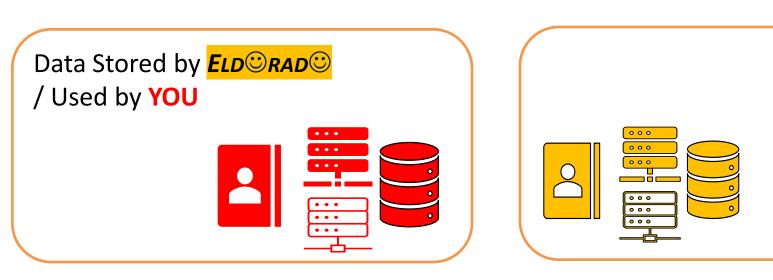
### **ELD C RAD C TAG / PIXEL : DATA FLOW BASICS**

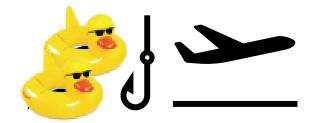
#### Web site visitor lands on **YOUR** website / Page with Tag/Pixel on

https://Eldorado/Collection\_Bucket/



5) Provide consolidated
reporting for YOU – the
website owner
6) Enable targeted marketing
via *ELD* **C** *RAD* **C**





### Webhook

#### **PURPOSE OF PROCESSING**

To Enable *ELD RAD* to record event
 allocate it to YOUR website

2) Identify YOUR website user against **ELD** profile

3) Attribute the Event to the *ELD***O***RAD***<b>O** profile of YOUR website user

4) Link Data points to the *ELD* Profile and event

Data Stored / Used by ELD©RAD©

7) Enable *ELD* **Customer** to use Data derived from YOUR Events for *ELD* **Customer** 

### **ELD COLLECTION EVENTS = DATA COLLECTION**

#### Event rules are launched



- As the visitor navigates around **your** website if various actions are observed, then event data is collected.
- Your Event rules determine when data is collected



Event	Automatically triggered	Parameters
page_view (web)	each time the page loads or the browser history state is changed by the active site Collected by default via <u>enhanced measurement</u> .	<ul> <li>page_location (page URL),</li> <li>page_referrer (previous page URL),</li> <li>page_title</li> <li>engagement_time_msec</li> </ul>
Scrolls scroll	the first time a user reaches the bottom of each page (i.e., when a 90% vertical depth becomes visible)	
OutBound click (web)	each time a user clicks a link that leads away from the current domain	<ul> <li>link_classes,</li> <li>link_domain,</li> <li>link_id,</li> <li>link_url,</li> <li>outbound (boolean)</li> </ul>







Event	Automatically triggered
page_view	each time the page loads or the browser history state is
(web)	changed by the active site
	Collected by default via <u>enhanced measurement</u> .
Form	'form_start': the first time a user interacts with a form in a session
interactions	'form_submit': when the user submits a form
form_start	
form_submit	You can use these two events to see how many users started to a form and compare the information to users who submitted the
	Note: You can only use the parameters in your reports if you cr custom dimensions for them.

### WHEN?

	Parameters
	<ul> <li>page_location (page URL),</li> </ul>
	<ul> <li>page_referrer (previous page URL),</li> </ul>
	<ul> <li>page_title</li> </ul>
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	form_submit
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	<ul> <li>form_name: HTML name attribute of the <form> DOM element</form></li> </ul>
	<ul> <li>form_destination: URL to which the form is being submitted</li> </ul>
	<ul> <li>form_submit_text: text of the submit button, if present</li> </ul>

### Will you tell anybody I'm suicidal?

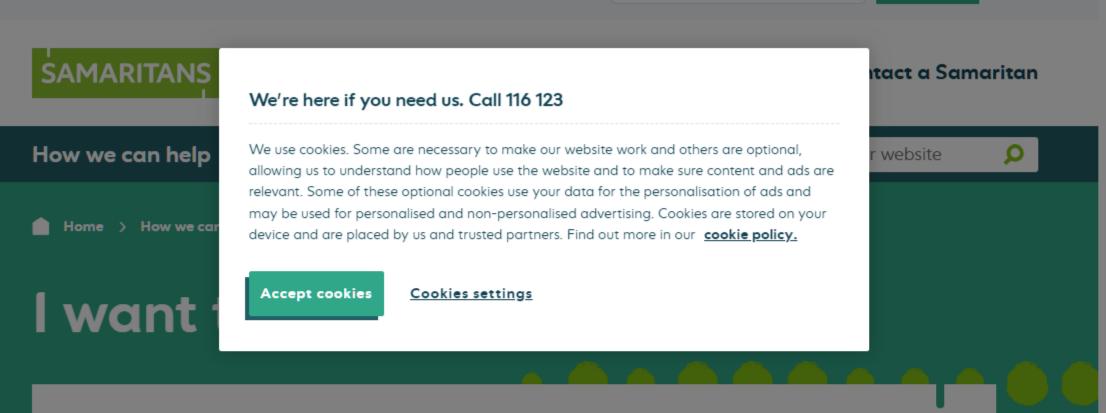
In most situations and for most people we are a confidential service and we won't ever tell anyone about our conversation, or even that you called, unless you ask us to. However, there are important exceptions to this.

We won't call emergency services, except for in these circumstances:

- You ask us to, and you're unable to call for yourself
- You've already told us your address, location or phone number, and then become • incoherent or unconscious during the call
- You're in one of our branches, and you've harmed yourself in a way that puts you in . danger at that time
- You are a child or an adult at risk
- Your situation fits one of the reasons why we cannot maintain confidentiality ٠

You can read more about these exemptions in our safeguarding policy.

Choose another country to see content specific to your location.



#### Suicidal thoughts can be complex, frightening and confusing.

We're not afraid of going into difficult areas with you, and we'll take you seriously whether you're having a few suicidal thoughts or have made clear plans to end your life.



#### I want to die. How will talking help me?

We're experienced in listening to people with suicidal thoughts, feelings and plans and are here to support you:

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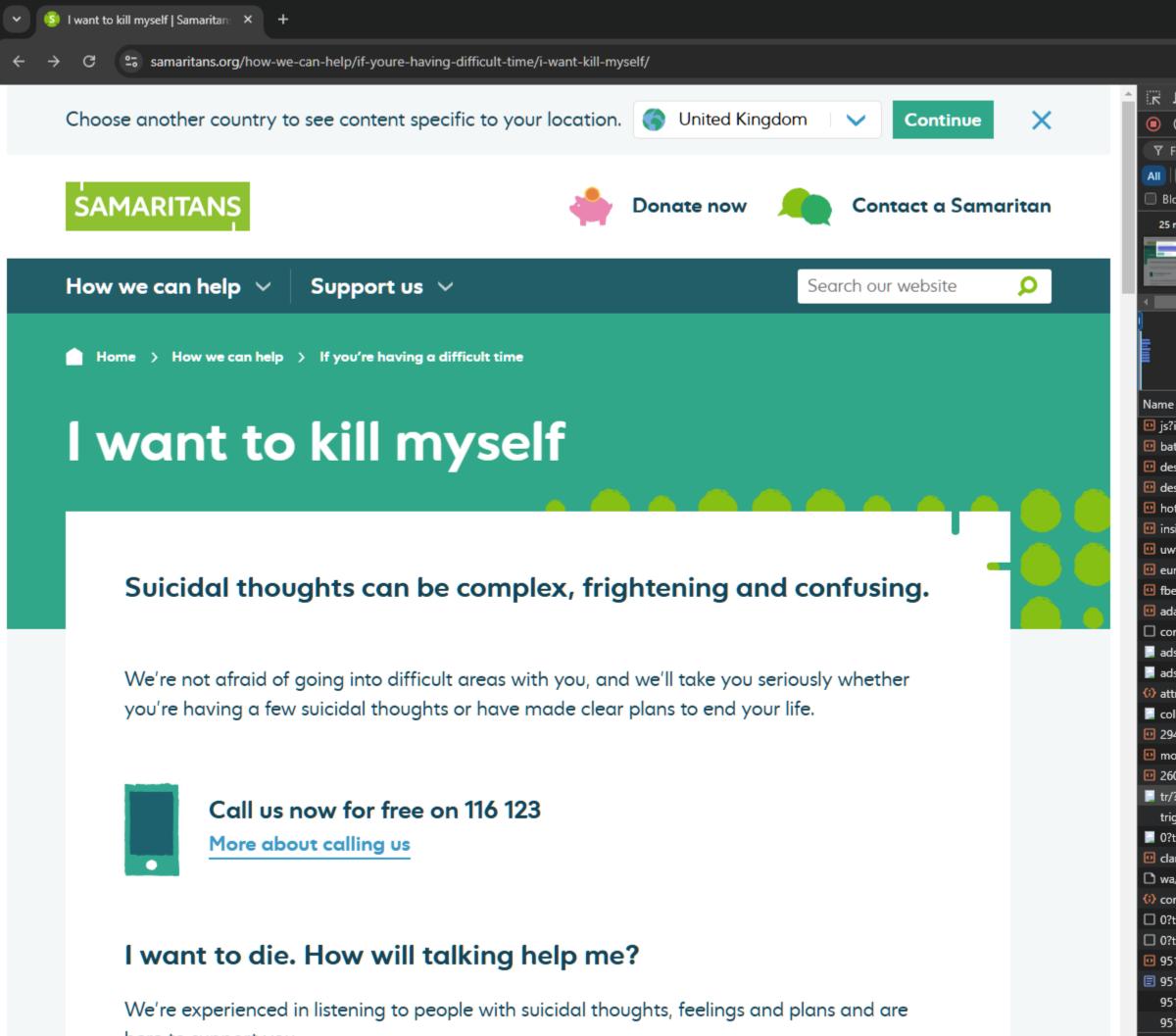
### **RIGHTS OR JUST PRIVILEGE EXTENDED**

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82 requests

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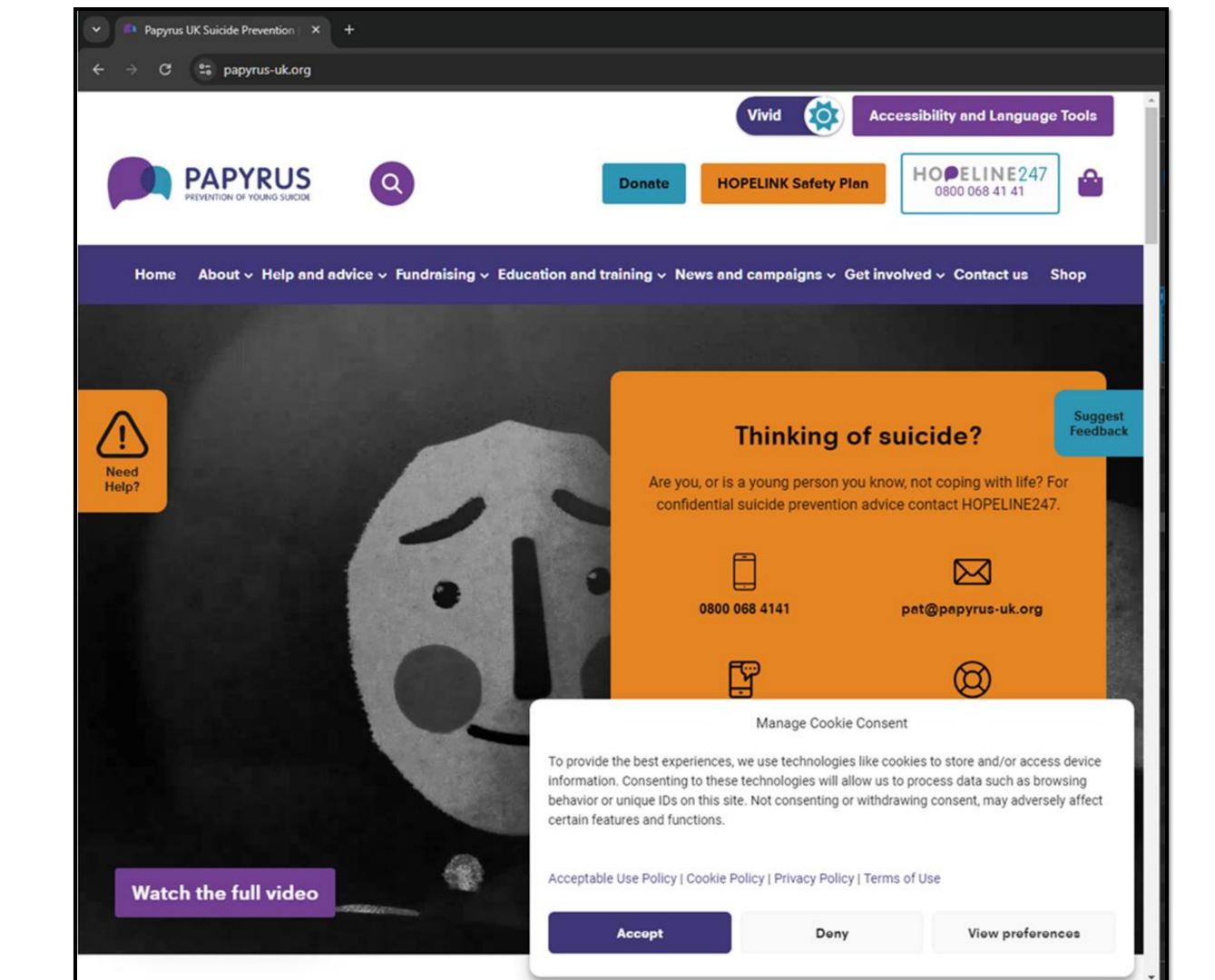
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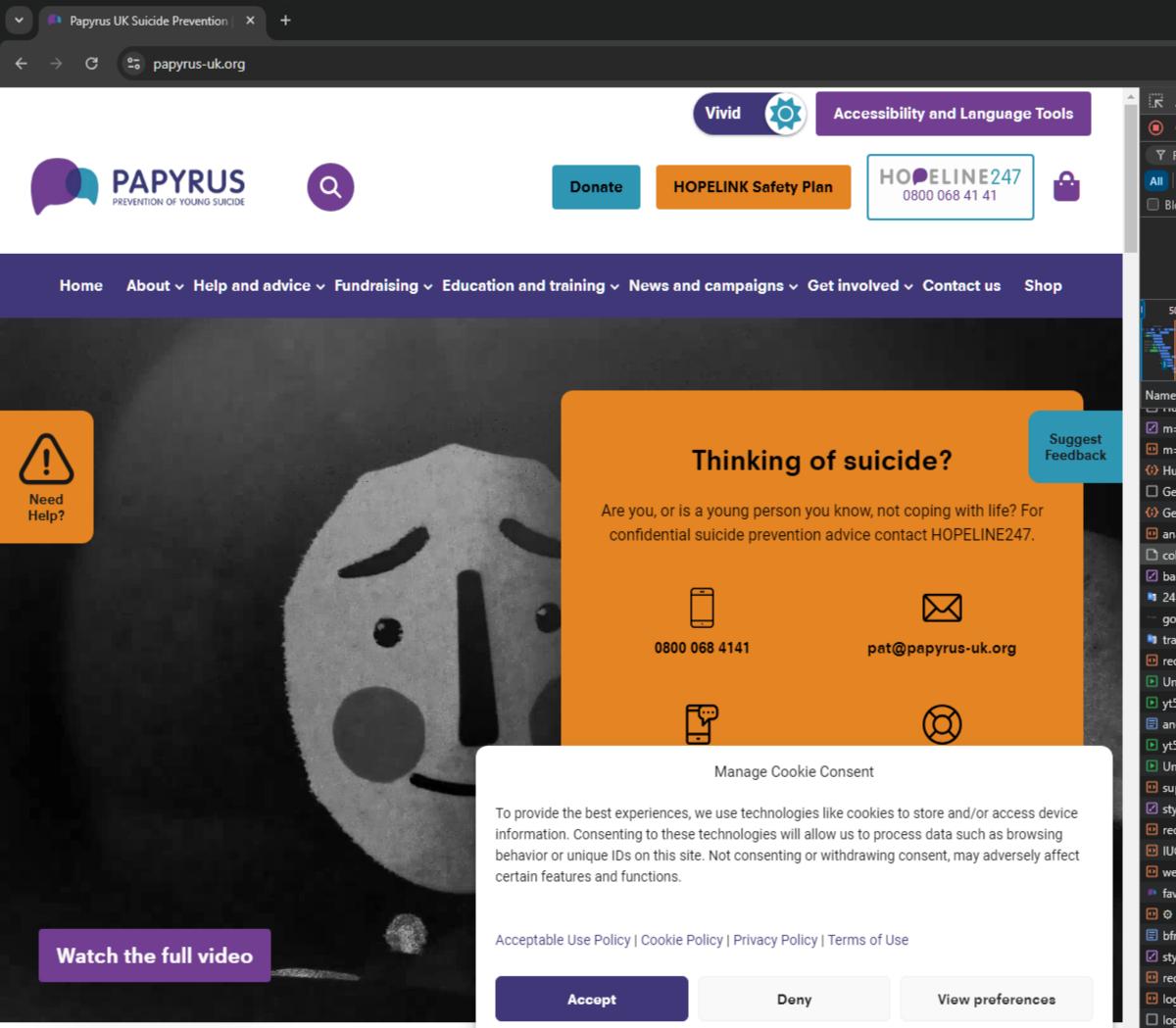


here to support you:

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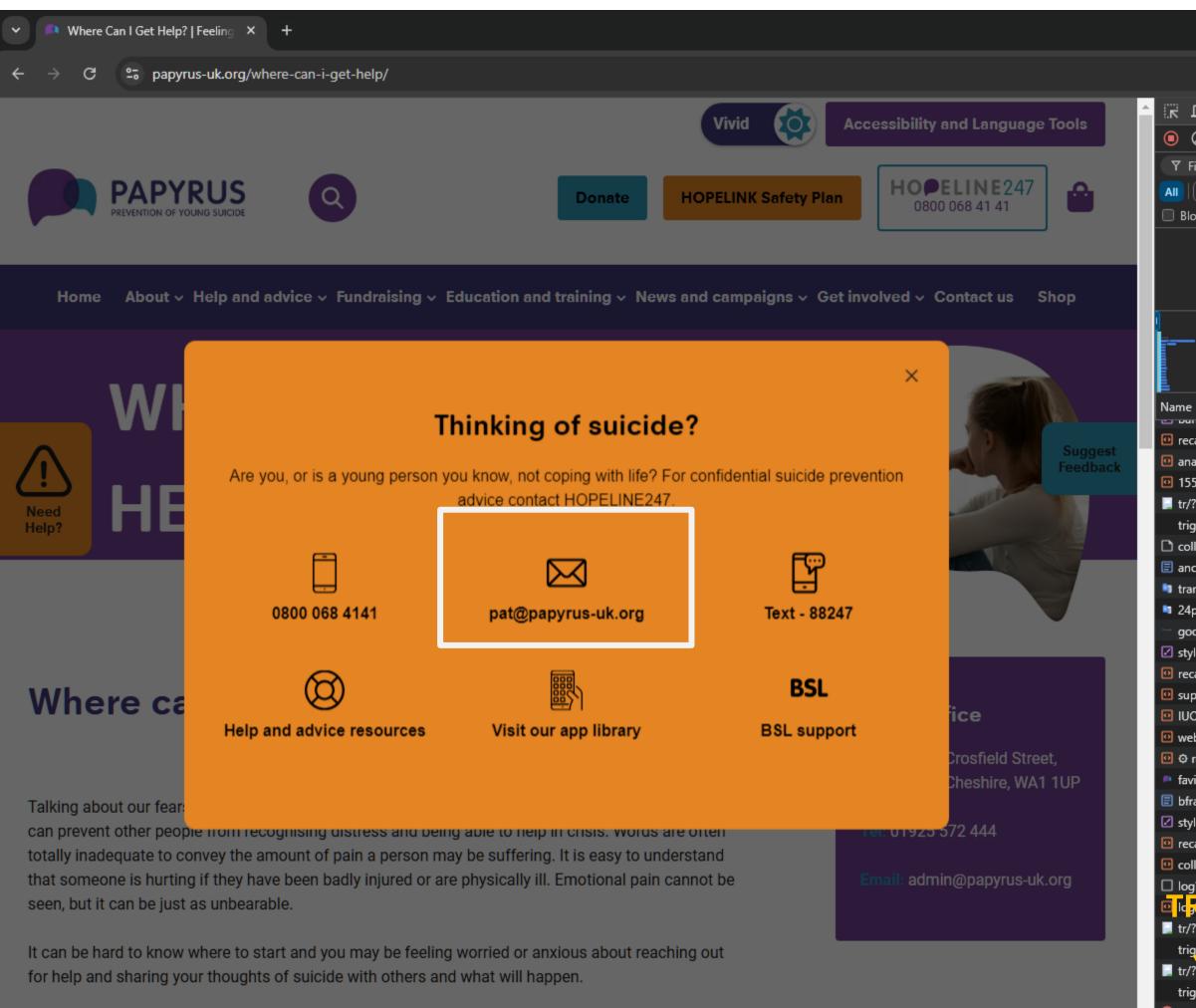


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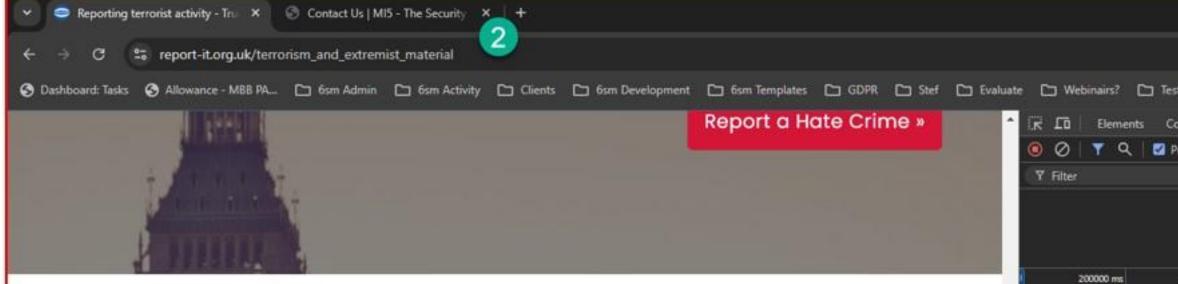
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#### Hit Ctrl + R to reload and capture filmstrip.

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Home » Report a hate crime » Reporting terrorist activity

There is a huge overlap between hate crime, hate speech and the promotion of terrorism.

The internet is used by some people to encourage terrorist acts.

You can play your part in preventing terrorist violence by sharing information that you may be aware of, whether it is online or in your community.

There are many ways to report, even anonymou sly and the police will handle information with sensitivity and confiden ially.

If there is an immediate threat they should alw iys call the police by dialling 999 but you can report non-urgent concerns online.

For more information or to report terrorist related materials, click the links below.

**Report suspicious activity** to Counter-Terrorism Police >>

Report terrorism or espionage to MI5 (The Security Service) >>



**Report online materials** that promote terrorism >>

If there is an immediate threat you should always call the police by dialling 999



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#### Victims First

Provides free emotional and practical support to anyone who has experienced domestic abuse, including children and young people who have witnessed abuse. It is available across Berkshire, Buckinghamshire (including Milton Keynes) and Oxfordshire and can provide help regardless of whether or not the crime has been reported to the police. Phone: 0300 1234 148

#### Flag DV

Offering free legal advice for domestic abuse in Thames Valley Phone: 0800 731 0055

#### Kaleidoscopic

Survivor led peer-based support for children and adults who have been exposed to domestic abuse, working across the Thames Valley.

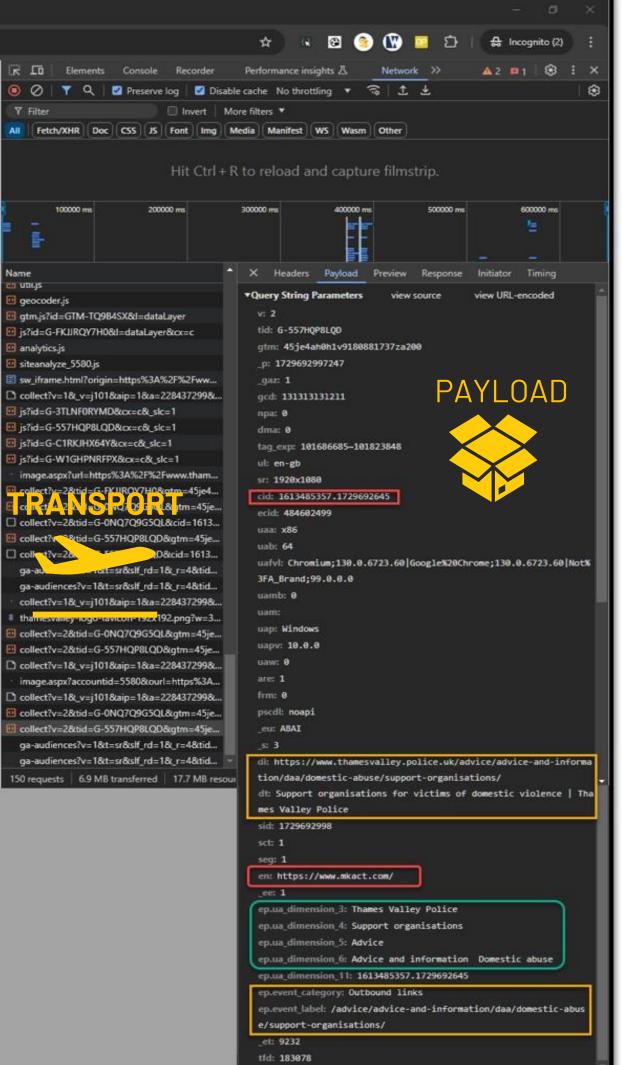
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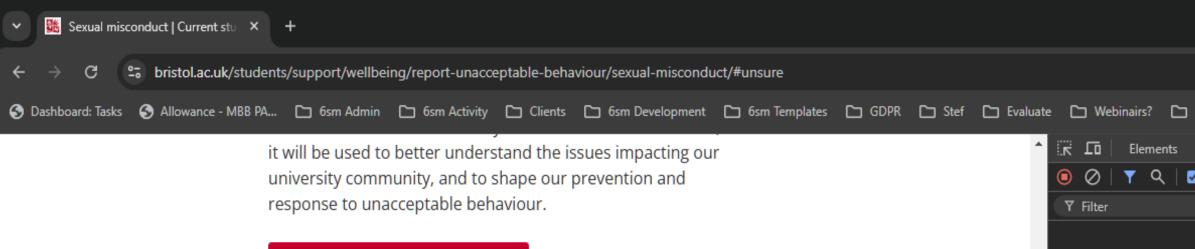
Solace Sexual Assault Referral Centres (SARCs) provide local communities with a safe, discreet and caring environment to support victims of rape and sexual assault.

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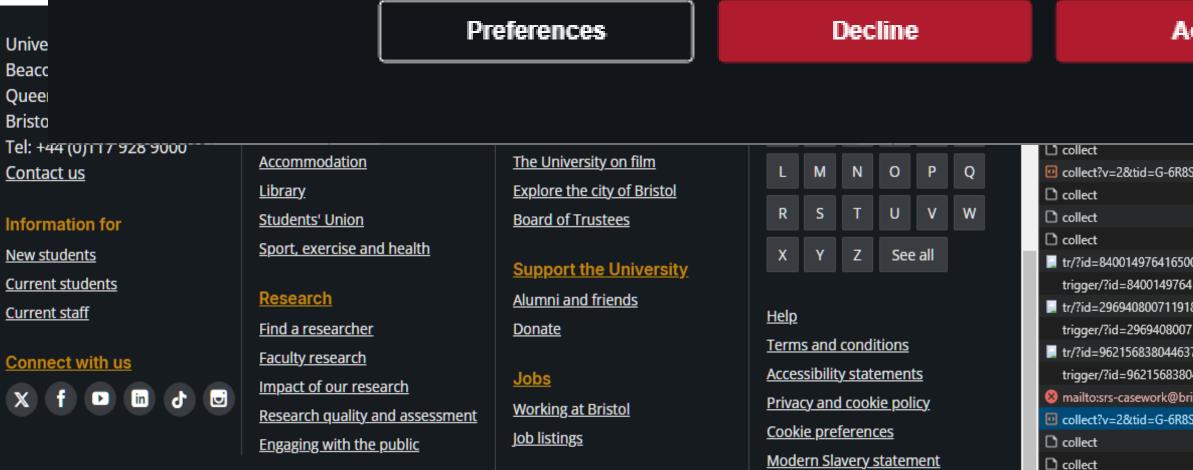
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We use essential cookies to make our site work. With your consent, we may also use non-essential cookies to improve user experience and analyse website traffic. By clicking 'Accept', you agree to our website's cookie use as described in our Cookie Policy. You can change your cookie settings at any time by clicking "Preferences".

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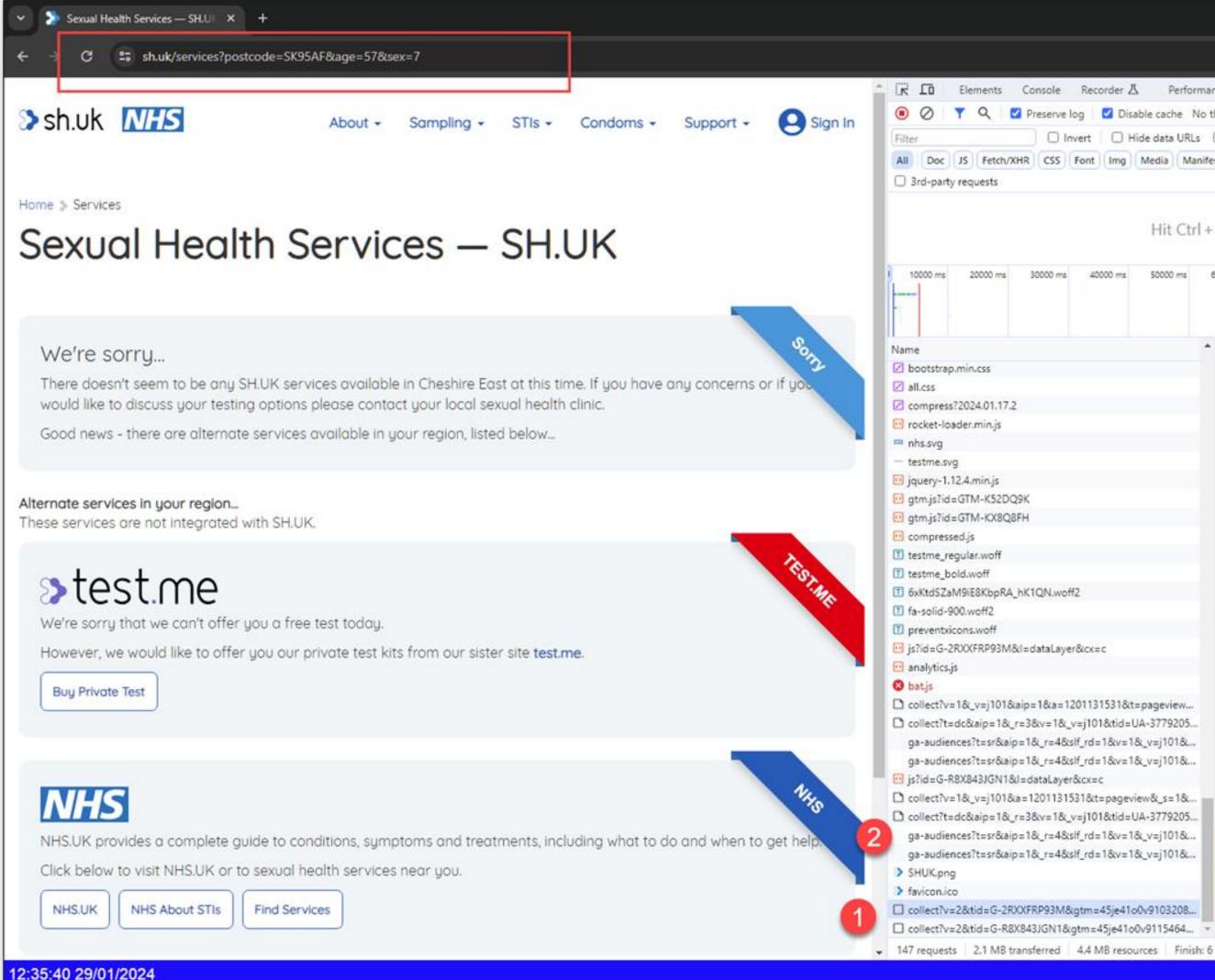
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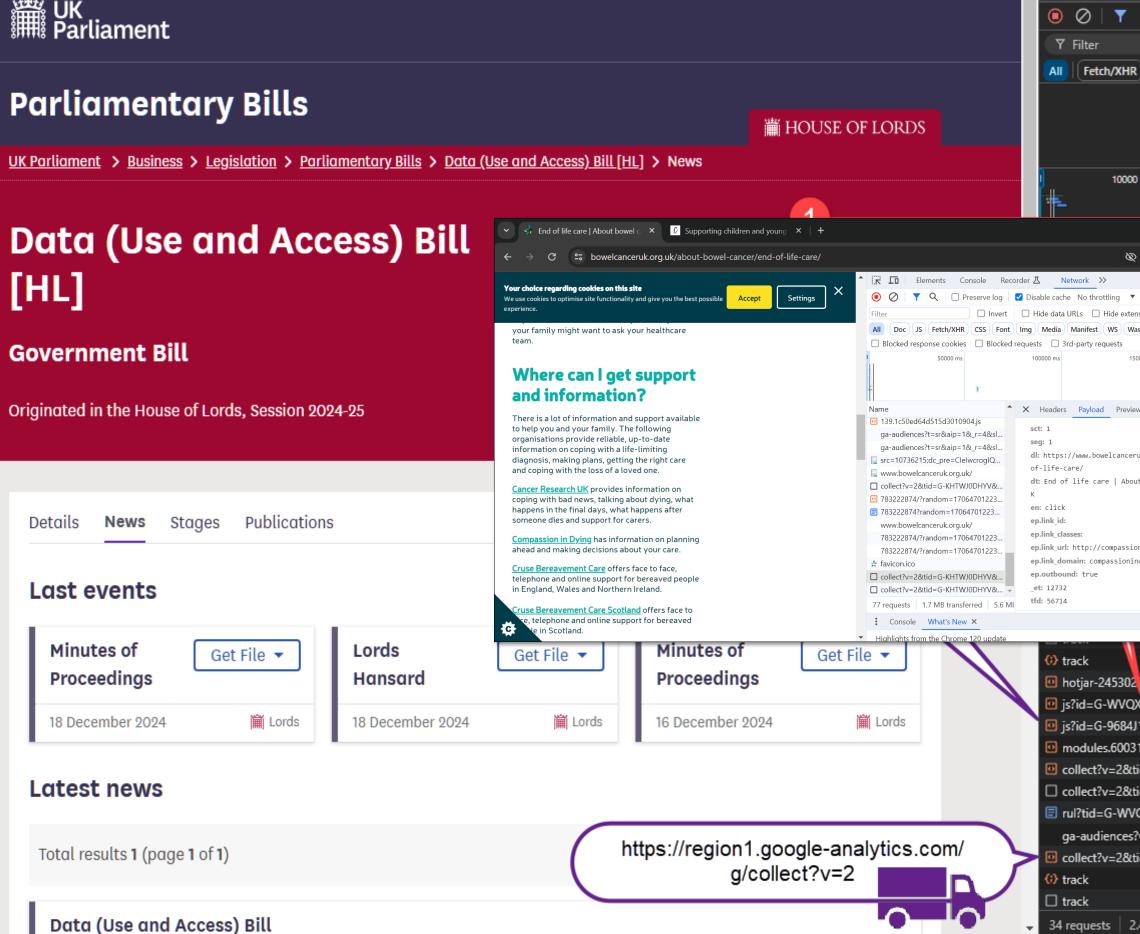
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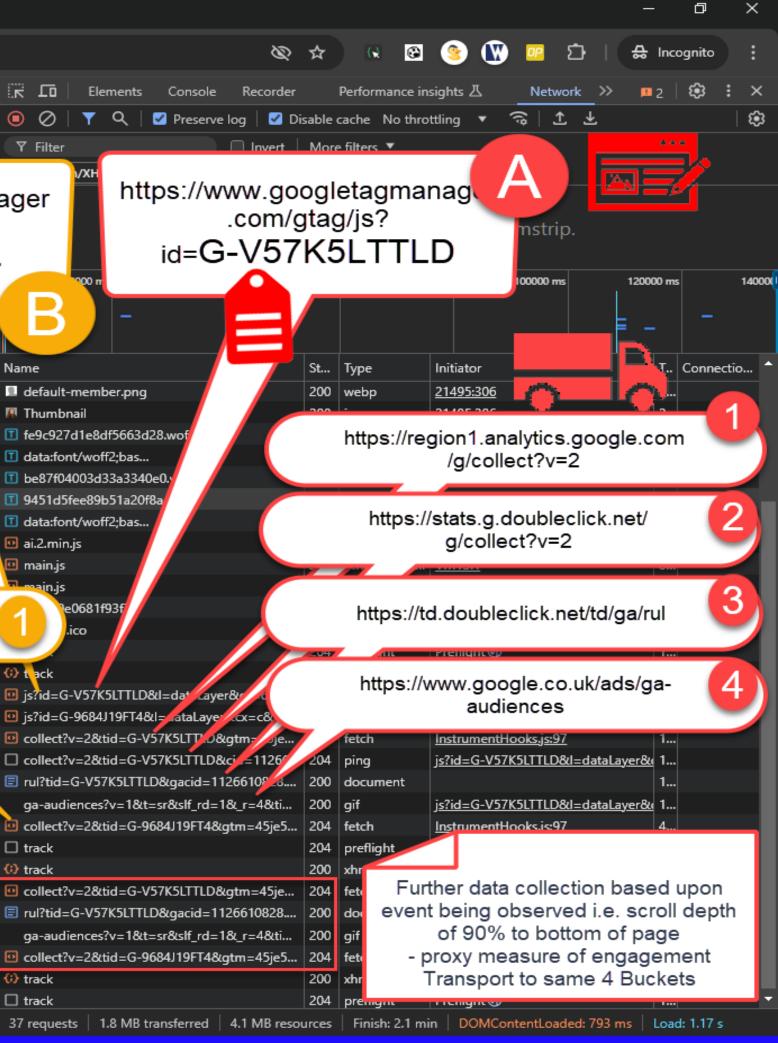
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#### **Public Sector: Databases**

Question for Department for Science, Innovation and Technology

UIN 21495, tabled on 19 December 2024

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-	ganisations are responsible for their own websites and DSIT has n guidance on the use of web tags. All public sector organisations m						<ul> <li>collect?v</li> <li>rul?tid=</li> <li>ga-audie</li> </ul>
with data protec	ction laws.						<ul> <li>collect?v</li> <li>track</li> <li>track</li> </ul>
UK Parliament 2025	5	<u>Cookie policy</u>	<u>Cookie settings</u>	Privacy notice Ac	cessibility stateme	<u>ent</u>	37 request



• Ø

Name

https://www.googletagmanager

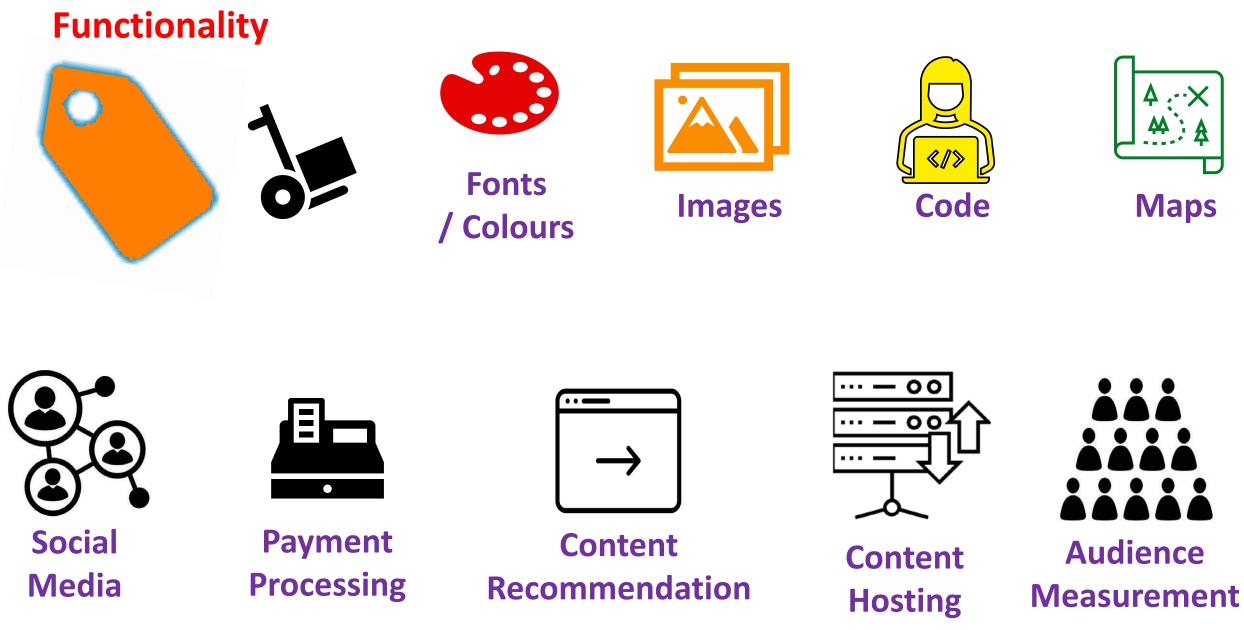
.com/gtag/js?

id=G-9684J19FT4

### WEBSITE : FUNCTIONALITY !



### WEBSITE OBJECTS – BUILD BUY OR BORROW



To Deliver various functionality code is either built or borrowed in snippets of code - TAGS







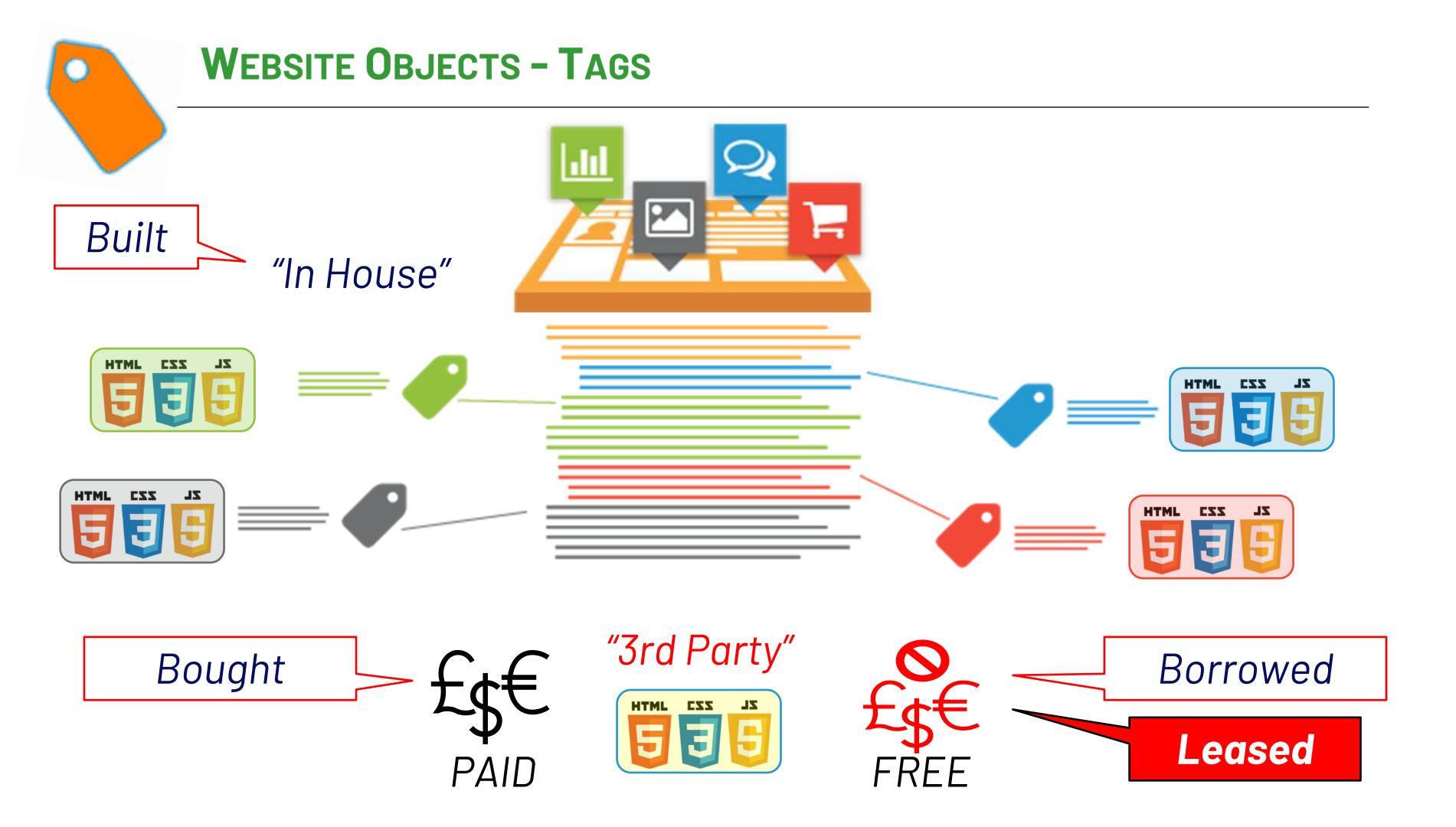
Widgets



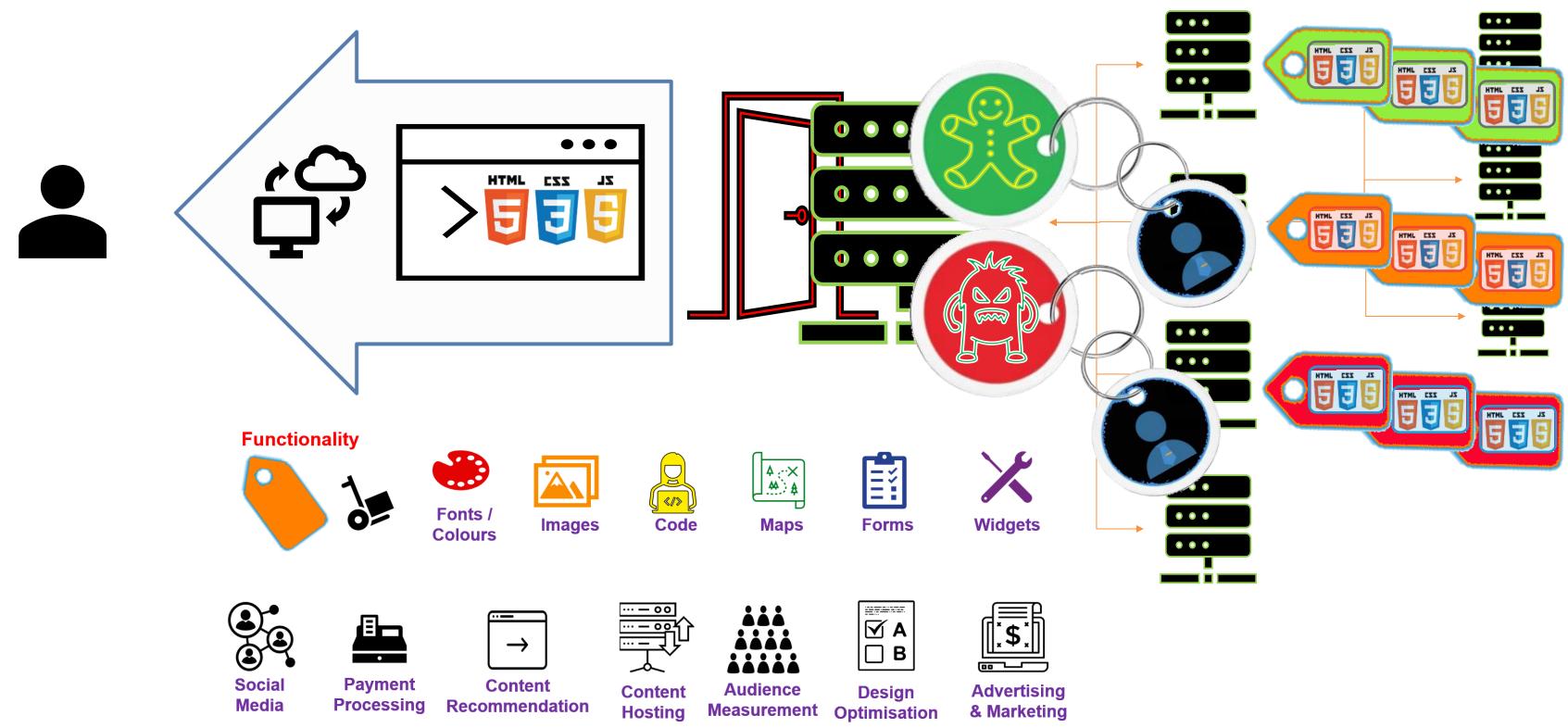




**Advertising** & Marketing



### WEBSITE : A PATCHWORK QUILT OF CODE



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### THERE IS NEVER A WRONG TIME ....

- "All human beings are born free and equal in dignity and rights.
- They are endowed with reason and conscience and should act towards one another in a spirit of brotherhood." - and sisterhood.

**Article 1, Universal Declaration of Human Rights** 

### ...TO DO THE RIGHT THING

# Without Website Tag / Data Governance



Olis



### Don't let the Technology Tail wag the Data Protection Dog

Design, deploy and maintain a program to govern the use of Tags, pixels, cookies, GIFs, SDKs and similar technologies on your websites and mobile apps

# 1) MANAGE / ESTABLISH

# 2) MAINTAIN / EMBED

# **3) MONITOR / ENSURE**





# ACCOUNTABILITY

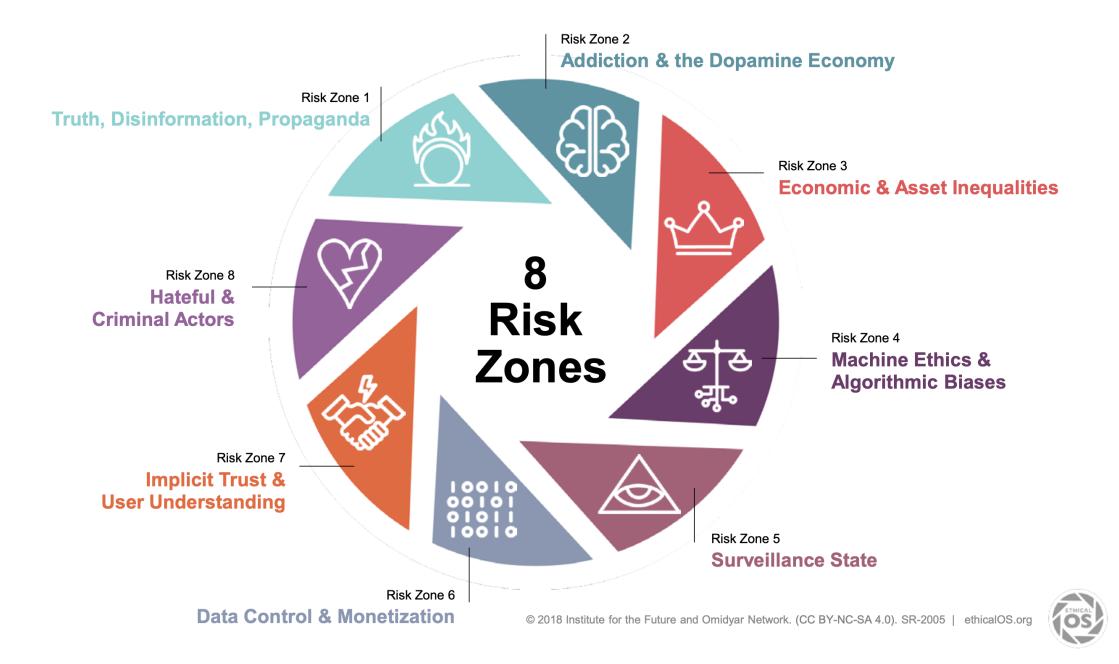
Once you know and are aware, you are responsible for your action and your inaction. You can do something about it

• or ignore it.

## EITHER WAY, YOU ARE STILL RESPONSIBLE

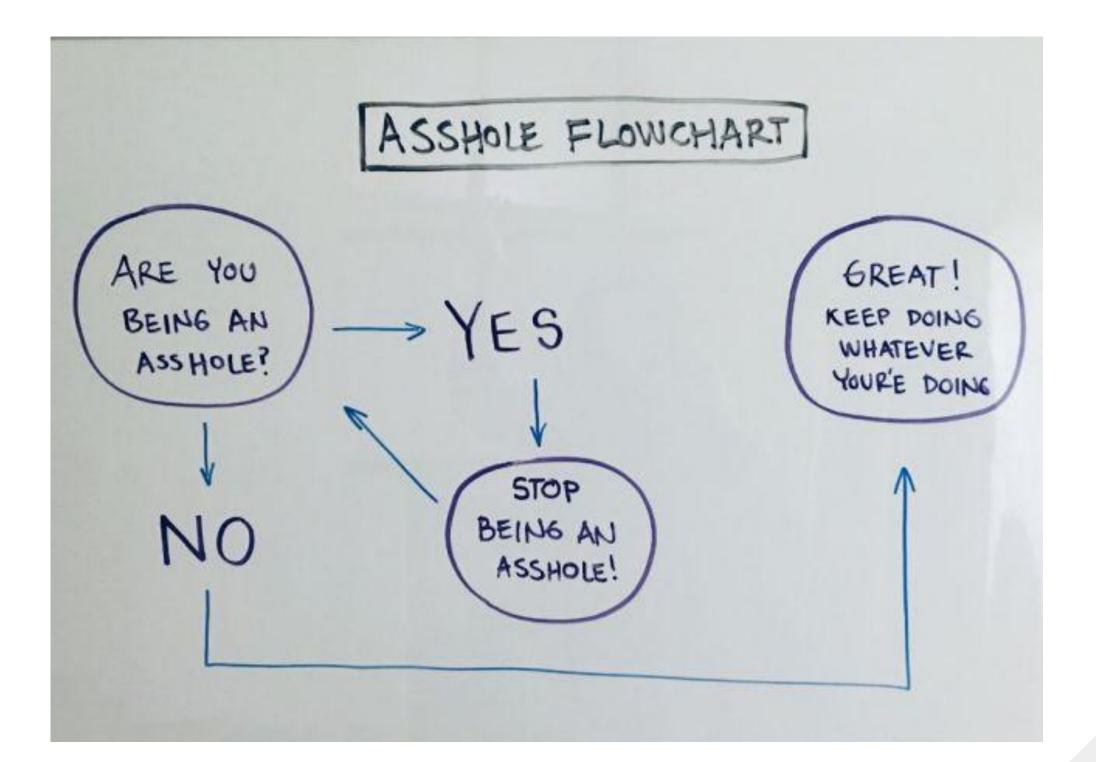
#### **Jean-Paul Sartre**

### FLAG THE HAZARDS





### SOUND THE ALARM





### CLEAN UP

#### Minimum:

- Disable tracking on any sensitive areas of your site
- Describe and explain 3<sup>rd</sup> party tracking in your website privacy notice (be specific)

#### Good:

- Use a web privacy management tool to block unwanted/rogue trackers
- Configure site to recognise Do Not Track and/or Global Privacy Control signals

#### Best:

- Re-engineer the website to eliminate unnecessary tracking and minimise essential tracking
- Carry out regular checks for rogue 3<sup>rd</sup>-party data flows



# THANK YOU

### ANY QUESTIONS?

Melanie Garnett - CEO Natalie Bennet - Head of Data Protection Consultancy 6<sup>th</sup> FEBRUARY 2025

